

#### CertainTeed

## SureStart™

Strong protection in the early years

### Upgraded 110 and 130 mph Wind Warranty Available\* Extended Transferable Coverage<sup>c</sup>

30 to 50 year Shingles	3-STAR Coverage 10 years	4-STAR Coverage 20 years	5-STAR Coverage 25 years
Non-Prorated Coverage	V	V	<b>V</b>
Materials & Labor	<b>V</b>	V	<b>V</b>
Tear-off	<b>/</b>	V	<b>V</b>
Disposal		V	<b>V</b>
Workmanship			<b>V</b>
Lifetime Shingles	20 years	50 years*	50 years**
Non-Prorated Coverage	V	V	V
Materials & Labor	<b>/</b>	V	<b>V</b>
Tear-off	V	<b>V</b>	V
Disposal		V	V
Workmanship***			<b>✓</b> ***

SureStart™ PLUS extends the duration and coverage of standard SureStart™ protection for the installed CertainTeed roofing products. For all other warranty features refer to CertainTeed's Limited Asphalt Shingle Warranty in place at the time your shingles were installed (obtain a copy by calling 800-782-8777 or visit www.certainteed.com).

- ¥ Upgraded wind warranty available on the following products when special application methods are used: 110 mph on Landmark™ and Landmark Woodscape™ for 5 years, 130 mph on all other Landmark Series shingles for 10 years. 130 mph on all lifetime shingles for 10 years, except Independence™. 5-STAR Coverage extends the wind warranty to 15 years.
- £ Fully transferable for 10 years with 3-STAR Coverage. 12 years with 4-STAR Coverage, and 15 years with 5-STAR Coverage; refer to CertainTeed's limited warranty for details on transfers.
- Applies to single-family detached houses.
   Duration for all other types of structures is limited to 25 years.
- \*\* Applies to single-family detached houses. Duration for all other types of structures is limited to 30 years.
- \*\*\* Workmanship is covered for 25 years.

### Why only CertainTeed gives you the confidence of SureStart and SureStart PLUS.

We can offer this extensive coverage because all CertainTeed roofing products are crafted with quality materials, advanced manufacturing methods and a standard of excellence. That means problems rarely occur.

But just in case a defect arises during the critical early years, CertainTeed protects you with SureStart or SureStart PLUS for the appropriate number of years, including:

- Coverage of 100% of the cost of shingles to repair or replace defective shingles (see the Limited Asphalt Shingle Warranty for details).
- Coverage of the cost of labor to repair the defective shingles or apply new shingles to replace defective shingles (see the Limited Asphalt Shingle Warranty for details).
- Non-prorated coverage throughout SureStart or SureStart PLUS protection periods.
- Transferable from the original property owner/consumer to the first subsequent owner (see the Limited Asphalt Shingle Warranty for details).

Not all products available in all areas. Check with a CertainTeed distributor to find out what roofing products are available in your area. Read the Limited Asphalt Shingle Warranty in place at the time of application of your shingles for full, specific details.

#### ASK ABOUT OUR OTHER CERTAINTEED PRODUCTS AND SYSTEMS:

EXTERIOR: ROOFING • SIDING • WINDOWS • FENCE • RAILING • TRIM
DECKING • FOUNDATIONS • PIPE

INTERIOR: INSULATION . GYPSUM . CEILINGS

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CertainTeed

The

CertainTeed

Shingle Warranty

that gives you

coverage

when you

need it most.



# SureStart<sup>™</sup> and SureStart<sup>™</sup> PLUS are 100% coverage...even labor

# Only CertainTeed enhances your shingle warranty with the total assurance of SureStart™

CertainTeed offers a full line of shingles with warranty durations ranging from 20 years to limited lifetime for your assurance over the long term. Yet CertainTeed's exclusive SureStart™ protection offers even more. SureStart provides the best coverage you can get in the vital early years after your new roof has been installed. Here's how SureStart is different from any other coverage. In case of manufacturing defects in CertainTeed shingles during the applicable period, SureStart protection covers...

#### 100% of materials

All shingles required to repair or replace the defective product will be provided free. No exceptions.

#### 100% of labor

All labor required to repair defective shingles or apply new shingles to replace the defective shingles will be paid by CertainTeed, based on local fair market value for labor. Costs of flashings and metal work are not included, nor are costs of tear-off and disposal with the exception of Grand Manor $^{\mathbb{N}}$ , Centennial Slate $^{\mathbb{N}}$ , Carriage House $^{\mathbb{N}}$ , Presidential Shake $^{\mathbb{N}}$  TL, Landmark $^{\mathbb{N}}$  TL, Landmark $^{\mathbb{N}}$  TL (Impact Resistant), Presidential Shake $^{\mathbb{N}}$ . (Impact Resistant) and Presidential Shake $^{\mathbb{N}}$ .

#### Without prorating the cost

Replacement coverage of material and labor is not prorated or otherwise reduced during the applicable SureStart period.



#### During the vital early years

The SureStart terms are effective for between 3 and 10 years based on the shingle warranty duration. Most shingles are covered by a 5-year SureStart period. CertainTeed's luxury products are covered by an exceptional 10-year SureStart period; for lifetime products, that coverage also includes tear-off and disposal costs, if necessary. See the chart for individual shingle specifics.

#### And SureStart protection can be transferred!

The CertainTeed warranty with SureStart protection can be transferred from the original consumer to the subsequent property owner during the SureStart PLUS period for the remaining duration of the warranty.

# And now... SureStart™ PLUS Extended Warranty Protection for added peace of mind

When you choose an Integrity Roof System™ installed by a contractor who holds advanced credentials from CertainTeed, you have the opportunity to obtain additional levels of SureStart coverage. The chart on the back of the overleaf shows the benefits of each warranty extension option.

#### <u>SureStart PLUS coverage may be obtained</u> <u>exclusively through your roofing contractor</u> <u>under the following conditions:</u>

- 1. A specified fee must be paid to CertainTeed.
- 2. The roof system must meet the standards of CertainTeed's Integrity Roof System™.
- 3. The roof system must be installed by a contractor who, at the time of the roof installation, holds advanced credentials from CertainTeed.

#### How can we help?

For additional information or to locate a contractor with CertainTeed credentials, call CertainTeed at 800-782-8777 or visit our website at www.certainteed.com.

#### SureStart™ coverage details

Product	Warranty Period	SureStart™ Period
Grand Manor™	Lifetimea	10 years
Centennial Slate <sup>™</sup>	Lifetimea	10 years
Carriage House™	Lifetimea	10 years
Presidential Shake™ TL (& AR)	Lifetimea	10 years
Landmark™ TL (& AR)(& Impact Resistant)*	Lifetimea	10 years
Presidential Shake™ (& AR) (& Impact Resistant)*	Lifetimea	10 years
Landmark™ Premium / Architect 80 (& AR)	Lifetimea	10 years
Landmark™ Woodscape Premium	Lifetimea	10 years
Landmark™ Solaris	Lifetimea	10 years
Independence™ (& AR)	Lifetimea	5 years
Landmark™ Special*	50 years	5 years
Hatteras®	40 years	10 years
Landmark™ Plus (& AR)	40 years	7 years
Landmark™ Canada	40 years	5 years
XT™ 30 (& AR) (& Impact Resistant)*	30 years	5 years
Landmark™ (& AR)	30 years	5 years
Landmark™ Woodscape	30 years	5 years
XT™ 25 (& AR)	25 years	5 years
CT 20	20 years	3 years
Any shingles applied to any inadequately ventilated roof deck	10 years†	N/A

- <sup>a</sup> The Lifetime Warranty period is only available to individual homeowners. The warranty period for shingles installed on premises not used by individual homeowners as their residence is limited to 50 years following the installation of the shingles. All other structures and property owners (e.g., corporations, governmental agencies, partnerships, trusts, religious organizations, schools, condominiums, homeowner associations or cooperative housing arrangements, apartment buildings, and any other type of building or premises not owned by individual homeowners) and Limited Warranty transferees are limited to a 50-year warranty period.
- \* CertainTeed warrants that its Landmark TL (Impact Resistant), Landmark Special, Presidential Shake (Impact Resistant) and XT 30 (Impact Resistant) shingles comply with UL 2218 Impact Resistance of Prepared Roof Covering Materials test criteria at time of manufacture.
- † For details of warranty coverage for shingles installed on inadequately ventilated roof decks on both residential and commercial buildings, see the 2010 Limited Warranty, code# 20-20-3117.